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URGENT

**HUMAN RESOURCE DEVELOPMENT DEPARTMENT
DIRECTORATE OF SCHOOL EDUCATION
GOVERNMENT OF SIKKIM
TASHILING - GANGTOK**

Ref.No.749/DIR/SE/HRDD.

Dated: 23/02/2011

To,

Ms Caralyn Khongwar Deshmukh,
Director,
Department of School Education & Literacy,
Ministry of Human Resource Development Department,
Shastri Bhawan,
New Delhi-110115.

Sub: Evaluation of Project ICT at School by an external agency

Madam,

This has reference to your letter No 11-3/2009-SCH5, dated 15th June 2010 relating to the above mentioned subject. In this regard, please find enclosed an inspection report of project ICT at Schools in respect of our State carried out by the National Institute of Technology, Sikkim based at Rabongla Sub-division, South Sikkim.

Submitted for the favour of kind information and necessary action please.

Yours faithfully

(C.S.Rao) IFS
C.S. Rao, IFS
Director (School Education)
Human Resource Dev. Deptt.
Govt. of Sikkim, Gangtok

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National Institute of Technology Sikkim
 Barfung Block, Ravangla Sub-division, South Sikkim – 737 139
 Phone: 03595 260042 Fax: 03595 260017

Dr.R.Sreeram Kumar FIE(I), SMIEEE
Coordinator-NIT Sikkim
 Professor of Electrical Engineering
 & Project Manager -- Decision Support Systems
 National Institute of Technology Calicut
 Calicut 673 601, Kerala
 Phone: 08967514004, 0944 664 1001, Email: sreeram@nitc.ac.in

27/12/2010

INSPECTION REPORT

**Information and Communication Technologies@Schools
 MHRD Project Implementation in the State of Sikkim**

Ref: 611/Dir/HRDD/SE, Dated: 17/11/10

I. BASIC DATA

- i. The agreement has been signed by the M/s Computel Systems and Services Ltd, Mayapuri, New Delhi on 21st November 2008.
- ii. The project period is of 40 months starting from 1st September 2008 to 31st December 2011.
- iii. The Information and Communication Technology@Schools (ICT@School) is being implemented in 105 Schools as follows:

NO	CATEGORY	DESCRIPTION	NO OF SCHOOLS	TOTAL SCHOOLS
1	Category I-A	Introduction of Computer Education Programme in Senior Secondary Schools not covered under CLASS scheme	13	105
2	Category II-A	Introduction of Computer Education Programme in 92 Secondary Schools not covered under CLASS Scheme	92	

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Sreeram Kumar
 27/12/10

Prof. (Dr.) R. Sreeram Kumar
 Co-ordinator
 National Institute of Technology Sikkim
 Barfung Block, Ravangla
 South Sikkim-737139

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II. INSPECTION SCHEDULE

No	DATE	DAY	DESCRIPTION
1	18/11/10	THURSDAY	<ul style="list-style-type: none"> Interaction with Education Secretary, Deputy Director/IT and Director/SE Verification of files
2	19/11/10	FRIDAY	<ul style="list-style-type: none"> Visit to four schools
3	20/11/10	SATURDAY	<ul style="list-style-type: none"> Visit to two schools Interaction with Dy. Director/IT and Director/SE
4	21/11/10	SUNDAY	<ul style="list-style-type: none"> Visit to five schools

III. LIST OF SCHOOLS VISITED

NO	SCHOOL
1	Tadong Sr. Secondary School, East Sikkim
2	Enchey Sr. Secondary School, East Sikkim
3	Biraspati Parsai Sr. Secondary School, Ranipol, East Sikkim
4	Sir. Tashi Namgyal Sr. Secondary School, Gangtok, East Sikkim
5	Temi Sr. Secondary School, South Sikkim
6	Ranka Sr. Secondary School, East Sikkim
7	Singtam Sr. Secondary School, East Sikkim
8	Sirwani Secondary school, East Sikkim
9	Modern Secondary School, Gangtok, East Sikkim
10	Middle Camp Secondary School, East Sikkim
11	Sichey Secondary School, East Sikkim

IV. OBSERVATIONS

- i. In all the Schools visited, 75-80% of Computers and Peripherals were found in working conditions. As the visit was made at the end of the academic year, it was informed that the remaining computers shall be repaired during the vacation period.
- ii. The make of the Computers is either E-SYS or ADCOM.
- iii. The coverage of Internet facilities in the schools is limited. It is informed that the Department of HRD is in consultation with the BSNL and other private players to get Internet connection to all the schools covered under the Project.

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Sreeram Kumar
22/12/10

Prof. (Dr.) R. Sreeram Kumar
Co-ordinator
National Institute of Technology Sikkim
Barfung Block, Ravangla
South Sikkim-737126

- iv. The schools are not maintaining proper stock register of the items received through the Project.
- v. The vendor of the Project has to open its offices at the District level also, so that they can deliver prompt services as and when required. It has been reported that the vendor takes considerable time to attend to the hardware problems, which needs to be sorted out, so that the students can get maximum benefits from the programme.
- vi. In most of the schools visited, the earthing was not done properly. Earth to neutral voltage in most of the cases is found fluctuating. This in turn is affecting the performance of the computers.
- vii. Some of the schools do not have the Operating System CDS which is essential for the repair of minor break down of the Computers due to OS corruption.
- viii. The Department of HRD, GoS, needs to develop some internal mechanism to manage and monitor the Project effectively. A frequent visit to the schools to monitor the Project is felt necessary.

V. DEVIATION FROM THE AGREEMENT IN RESPECT OF SUPPLY OF HARDWARE AND SOFTWARE

Certain deviations were observed in the supply of hardware and software to the schools by the vendor of the project. The deviations are as follows:

- i. The processor of the computers supplied is P-IV in lieu of Dual core Processor.
- ii. The hard disk is of lower capacity.
- iii. Dot matrix printer supplied is of 9 pin in lieu of 24 Pin.
- iv. Limited Internet connectivity to the Schools.
- v. Software Paper licenses of Windows XP/Vista and MS office not yet submitted to the Department and
- vi. UPS supplied had only one SMF Battery in Lieu of two SMF batteries.

VI. ACTIONS TAKEN BY THE DEPARTMENT

After the detailed scrutiny of the reports and files, it is known that the Department of HRD has penalized the vendor an amount of 84,54,200/- (Rupees Eighty Four Lakhs Fifty Four Thousands and Two Hundred) only, for the discrepancies observed in the implementation of the Project. The said amount shall be deducted from the total project

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cost. Photocopies of the official documents pertaining to this can be had from the Department of HRD, GoS.


DR.SREERAM KUMAR

Prof. (Dr.) R. Sreeram Kumar
Co-ordinator
National Institute of Technology Sikkim
Barfung Block, Ravangla
South Sikkim-737139